



PATIENT RIGHTS & RESPONSIBILITIES

PATIENT RIGHTS | *We Believe that patients have the right to:*

- Be treated with consideration, courtesy and respect in a way that fully recognizes your dignity, individuality and cultural background.
- Privacy in care for your personal needs.
- Information concerning your medical condition, in terms you can understand.
- Participate in decisions regarding your care.
- An explanation about your treatment and tests including benefits, risks and alternatives.
- Give or refuse consent for treatment, including medication and to be informed of the consequences of giving or refusing consent for treatment.
- Confidentiality of all information.
- Know the identity and profession of those responsible for your care.
- Express any concerns without fear of negative results.
- Persons with special needs or handicaps have the right to reasonable accommodation in accordance with the law.
- Be heard and receive a response should you want to express your opinion about the care you have received.

PATIENT RESPONSIBILITIES | *We believe that patients have the responsibility to:*

- Participate with all caregivers in their treatment and rehabilitation.
- Provide accurate information regarding their care.
- Accept the responsibility for the consequences of refusing treatment.
- Be considerate to all those providing care and to other patients.
- Observe healthcare rules and regulations.
- Be responsible for all personal property.
- Actively participate in discharge planning.
- Accept the responsibility for all uninsured financial obligations.

Voice any concerns first to the healthcare provider or the Patient Advocate if necessary.



PATIENT & FAMILY
ADVISORY
COUNCIL



HÔTEL-DIEU GRACE HEALTHCARE

ESTD 1888



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