Patients and Families as Advisors in Research and Quality Improvement: Building a quality improvement model to ensure consistency

**SMART Aim**

Increase the % of trained Patient and Family Advisors in QI and research partners from 2% to 25% by July, 2017.

**Key Drivers**

- Access to a diverse team of Patient and Family Advisors that are on-boarded and trained.
- A standardized tool that prepares families and researchers to partner on research and quality improvement projects.
- A culture of family engagement in research and quality improvement projects.
- A curriculum established around family engagement in research and quality improvement.
- Leadership support of family engagement in research and quality improvement.

**Interventions**

- Recruit a diverse team of Patient and Family Advisors.
- Create a Patient and Family Advisor education module that prepares patients and families to engage in research and quality improvement.
- Build awareness by presenting at research division and quality improvement committee meetings.
- Create a workshop to educate researchers about partnering with families on research projects.
- Engage local Clinical and Translational Science Institute (CTSI) as a resource, and quality improvement teams.
- Pilot family engagement in research and quality improvement.

**Global Aim**

To increase the partnership of researchers and Patient and Family Advisors around QI and research at Hassenfeld Children’s Hospital.