



Improving Pain Management and Prescribing of Opioids in Partnership with Patients and Families

Initial Questions to Ask

- Do clinicians and other members of the interdisciplinary team know . . .
 - What information about pain and pain management is shared with patients and families?
 - When this information is shared?
 - How often is this information shared?
 - How this information is shared—formats and literacy levels?
 - If the patient is connected with peer support?
- How are you learning from patient and family advisors about current pain management practices and improving pain management . . .
 - Patient and family advisory councils?
 - Patient and family advisors serving on key committees such as patient safety, pain management QI, opioid prescribing QI, patient/family education, pain management research?
 - Post-discharge phone calls?
 - Interviews and focus groups?
 - Interviews with individuals providing peer support?
 - Other?
- In which of the following ways are you partnering with patients and families to improve and ensure appropriate pain management and opioid prescribing practices . . .
 - Quality improvement projects?
 - Continuing education for staff and clinicians?
 - Education for students and trainees?
 - Orientation for new employees, students, and trainees?
 - Development of informational and educational material for patients and families?
 - Use of technology, telehealth, and the electronic health record?
 - Data collection and reporting for improvement and accountability?
 - Other?