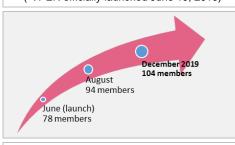
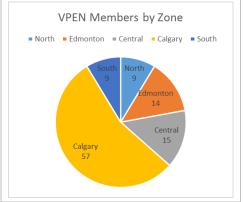
Virtual Patient Engagement Network





(*VPEN officially launched June 19, 2019)





Who's involved in VPFN?

About 50% of VPEN members were involved in various projects throughout the year.

30 advisors actively logged volunteer hours with AHS Primary Health Care projects in 2019. Many advisors were involved in multiple activities.

I think this work is really important. I know impact is occurring, but it's incremental and change is slow.

This work requires patience.

Look what patient/family advisors helped us accomplish in 2019



PHCIN

PHC

In 2019, 24 different projects presented a wide variety of engagement opportunities to patients and families who are members of the Primary Health Care Virtual Patient Engagement Network (VPEN).

The Primary Health Care Integration Network (PHCIN), a Strategic Clinical Network within the Primary Health Care Program, hosted seven new engagement opportunities/projects throughout the year, while across the AHS provincial Primary Health Care program there were seven additional projects with patient/family advisor participation.

The VPEN also recruited advisors for five different Primary Care Network activities in Alberta plus five external engagement opportunities with other healthcare partners.

The graphic below shows the diverse range of projects engaging VPEN members in 2019. Note, the graphic does not fully capture all patient and family engagement activity occurring across primary care in Alberta.

- Home to Hospital to Home Transitions Guideline co-design team (4 patient/family advisors)
- Storytelling event with Trico Studio-Mount Royal University (2 PFAs)
- PRIHS 5 Review Panel (3 PFAs)
- Home to Hospital to Home Transitions Guideline patient transition resources core group (4 PFAs)
- Home to Hospital to Home Transitions Guideline patient consultation (17 PFAs)
- Specialty access patient engagement group (9 PFAs)
- PHCIN Coalition December meeting Home to Hospital to Home Transitions Guideline implementation strategy (7 PFAs)
- Primary Health Care Digital Storytelling Workshop (2 PFAs)
- ChangeMakers Series patient engagement sessions (3 PFAs)
- Specialty access bundle co-design sessions (3 PFAs)
- Calgary zone primary care to palliative care transitions (3 PFAs)
- VPEN advisor co-design group (7 PFAs)
- Keeping care in the community/CCDPM complex patient story (1 PFA)
- Provincial Community & Rural Maternity Plan steering committee
- Calgary Foothills PCN Physio Community Low Back Project
- Calgary West Central PCN Patient Advisory Council recruitment
- Alberta Find A Doctor stories for provincial launch campaign
- Calgary West Bow Older Adult Complex Case Collaborative Advisory Group
- North Zone PCNs Service Planning Implementation Workshops
- $\bullet \ \, \text{Dyspepsia Patient Education Materials Co-creation} \ \, \ \, \text{UofC Physician Learning Program \& GI Division}$
- Alberta Medical Association RIFS Project Primary Care Development Team
- Edmonton NAIT Patient Perspective event Patient Volunteer Opportunity
- Cannabis use in cancer research study BC Cancer and Simon Fraser University
- Integrated Supportive Care World Cafes research for patients with chronic diseases; UofA

Note: Ongoing projects from 2018 with patient engagement activities are not included above.



Involve patients & families in your work

<u>Watch this Video</u> and see why collaborating with patients and families is important to all of us in PHC as we work together to integrate healthcare in our province.

To recruit patient & family advisors, plan and support patient engagement activities, or track advisor volunteer hours, contact PHC.IntegrationNetwork@ahs.ca or call Joanne Ganton at 403-870-5872

