



UMHS Peer Mentor Training

Friday, March 4, 2016

Mott Children's Hospital - Family Center
1540 East Hospital Dr.
Ann Arbor, MI 48109

Breakfast and Lunch will be provided

AGENDA

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| 9:00-9:45 | University of Michigan Health System Orientation |
| 9:45-10:00 | Break—confidentiality and background check forms signed |
| 10:00-11:00 | Patient and Family Centered Care Training |
| 11-3:30 p.m. | Peer Mentor Training <ul style="list-style-type: none">• Self-Awareness• Values Clarification• Challenging Conversations• Assertiveness• Empathy and Active Listening• Problem Solving• Beginning and Ending Peer Relationships• Putting it all Together! |
| 3:30-4:30 | Breakout |