



During the very challenging past year, IPFCC continued to ensure that the core concepts of patient- and family-centered care are firmly embedded in initiatives to improve the quality, safety, equity, and experience of health care. Since the beginning of COVID-19, IPFCC has been creating new resources and networking opportunities for the field focused on maintaining patient- and family-centered care and its fundamental partnerships during the pandemic.

ADDRESSING EMERGING ISSUES

- [Family Presence During A Pandemic: Guidance for Decision-Making](#) integrates PFCC core concepts and principles of bioethics into tools to guide collaborative decision-making. *(Funded by the New York State Health Foundation)*
- [Partnerships with Patients and Families During COVID-19](#), a summary of best practices in partnerships in key areas including telehealth, mental health, family presence, and health equity. *(Funded by the New York State Health Foundation and the Lucile Packard Foundation for Children's Health)*
- Development of a [PFCC and COVID-19](#) section of IPFCC's website with additional resources and webinars. *(Funded by the New York State Health Foundation and the Lucile Packard Foundation for Children's Health)*
- Recipient of two awards that support our work on family presence and participation during COVID-19, building research partnerships in [hospitals](#) and in [long-term care](#). *(Funded by the Patient-Centered Outcomes Research Institute)*

BUILDING THE EVIDENCE BASE FOR PFCC

- In partnership with Cincinnati Children's Hospital and the Children's Hospital Association, IPFCC conducted a national study of patient and family advisory councils in 166 U.S. children's hospitals. [Key Learnings for Strengthening Partnerships: Recommendations from a National Study of Patient and Family Advisory Councils in U.S. Children's Hospitals](#) highlights ten key strategies based on the research findings and offers guidance for implementation. *(Funded by the Lucile Packard Foundation for Children's Health)*
- With Vizient, IPFCC conducted a national survey of health care organizations to learn about existing patient and family faculty programs in academic medical centers and other hospitals. [Prevalence and Functioning of Patients and Families as Educators in Hospitals and Academic Medical Centers: A National Study](#) shares results and highlights current best practices and opportunities for improvement. *(With support from the New York State Health Foundation)*

DEVELOPING PRACTICAL "HOW TO" RESOURCES

- [Peer Priorities for Mood Disorders Research and Recommendations for Creating and Sustaining Meaningful Partnerships Between Researchers and Peers](#), developed in partnership with the Depression and Bipolar Support Alliance. *(Funded by the Patient-Centered Outcomes Research Institute)*
- [Engaging Underserved Urban Communities in Research: Addressing Challenges in the Context of COVID-19 – Guide for Researchers](#) and a [Guide for Community Organizations](#) were developed offering strategies for building respectful partnerships between researchers and communities. *(Funded by the Patient-Centered Outcomes Research Institute)*
- [Partnering with Families in Hospitals](#) and [Partnering with Families in Children's Hospitals](#) self-assessments provide tools for adult and children's hospitals to use to assess PFCC policies and practices and determine action steps to begin the process of change.
- [Advancing the Practice of Patient- and Family-Centered Care: An Organizational Self-Assessment](#), a tool designed to help hospitals and health systems learn how to operationalize PFCC and identify opportunities for improvement.

WORKING WITH HEALTH CARE ORGANIZATIONS TO ADVANCE THE PRACTICE OF PFCC

IPFCC continues to provide leadership, consultation, training, and technical assistance to a variety of regional, national, and international organizations. Learn more at <https://ipfcc.org/about/expertise.html>.

DISSEMINATING AND SHARING KNOWLEDGE

IPFCC's [PFCC.Connect](#) online community, with nearly 2,400 members, provides a forum for networking and discussions of timely topics. The e-newsletter, [Pinwheel Pages](#), shares the latest PFCC advances along with stories from the field with approximately 10,000 individuals. Our [website](#) and [webinars](#) provide useful and timely information and resources to develop knowledge and skills to advance PFCC.