



Family-Centered Care – Knowledge, Attitudes, and Practices (FCC-KAP) study

RMHC is partnering with Dr. Linda Franck, PhD, RN, at the University of California San Francisco, USA (UCSF) and the Institute for Patient- and Family-Centered Care (IPFCC) to conduct a global survey of hospital leaders' perceptions of family-centered care practices and policies in their organizations.

Background: Family-centered care is an approach to pediatric care grounded in mutually beneficial partnerships between healthcare professionals and families in both direct care settings as well as at the organizational level. The purpose of this study is to explore current family-centered care knowledge, attitudes, and practices in hospitals that provide pediatric care. In conducting the survey, areas of strength and opportunities for improving family-centered care will be identified. The findings from this research will help build awareness and understanding of family-centered pediatric care and facilitate the adoption and improvement of family-centered practices in hospitals worldwide.

Study Methods: This is a descriptive and non-interventional study. Hospital leaders in pediatric settings will be invited to participate in the survey. The term "hospital leader" is broadly defined and includes executive or administrative leaders and department or unit clinical directors or managers. The survey will be distributed in 50 countries where RMHC has hospital-affiliated programs. Hospitals that have partnerships with RMHC Chapters and those without will be included. The survey will be available online in English, French, German, Italian, Japanese, Portuguese, Spanish. The study was deemed Exempt - Limited Review by the UCSF Human Research Protection Program Institutional Review Board (IRB; IRB #: 23-38626).

Main topics covered in the survey:

- Viewing families as essential members of the care team
- Involvement of families in direct care, care planning, and decision-making
- Clinician and staff practices that support family involvement
- Education for clinicians and staff to partner with families
- Involvement of families in improving quality, equity, safety, and care experience
- Leadership commitment to family-centered care
- Perceptions of RMHC and its programs, if applicable

Demographic questions about the hospitals are also included in the survey. All responses to the survey will be kept confidential and no identifying information about individuals or hospitals will be shared with anyone outside the research team.

The UCSF team will share a summary of overall findings with RMHC and survey respondents, and present and publish the findings at the end of the study.

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