

**MCG Health, Inc.**  
**Senior Vice President for Patient- and Family-Centered Care**

**1. Scope of Responsibilities**

The Senior Vice President for Patient- and Family-Centered Care is responsible for providing overall leadership and direction in the development and implementation of patient and family centered principles and concepts in the delivery of patient care. The Senior Vice President for Patient- and Family-Centered Care is also responsible for the cost effective management and operational excellence of Facilities Services and Family Services Development. The Senior Vice President for Patient and Family-Centered Care serves as a member of the senior leadership team for the health system and reports to the President and Chief Executive Officer of MCG Health, Inc.

**2. Principal Accountabilities**

- Promotes the development and implementation of Patient- and Family-Centered Care in the adult hospital, children's hospital and Ambulatory Care and throughout affiliated Medical College of Georgia and Physicians Practice Group entities.
- Works collaboratively with the Medical College of Georgia schools of allied health, dentistry, nursing, and medicine in the development and integration of patient and family centered care concepts, principles, and techniques in student curricula.
- Responsible for facility planning and design for the health system.
- Works collaboratively with members of MCG Health, Inc.'s medical and senior leadership to incorporate patient and family centered care in clinical pathways and care delivery models.
- Develops partnerships and affiliations with various providers and organizations to optimize and promote family- and patient-centered care.
- Provides cost effective leadership for Facilities Services and Family Services Development.
- Develops appropriate labor, operating, and capital budgets for assigned budget units.
- Monitors and insures the achievement of financial and organizational goals for assigned areas of responsibility.
- Provides leadership in JCAHO preparation and regulatory compliance for the health system.
- Responsible for patient safety, and family services.
- Responsible for facility operations
- Develops and establishes operational reports regarding assigned budget unit performance and appraises the President/CEO on a regular basis concerning the financial operation of assigned budget units.
- Develops short and long term operational and financial goals consistent with corporate organizational performance goals.
- Staffs and supports Board of Directors committee's as assigned.
- Develops recommendations for revenue and business growth and enhancement.
- Develops appropriate operating policies and procedures.
- Provides leadership in development of MCG Health, Inc.'s capital budget.
- Maintains professional growth and development.

- Performs related duties as assigned by the President/CEO of the health system.

### **3. Position Qualifications**

Master's Degree in Health Care Administration or Business Administration.

Substantial experience at the senior leadership level in a large health care system or hospital.