



Hospitals and Communities Advancing Patient- and Family- Centered Care: A Beginner's Guide

Thursday, May 12, 2011
1:00 – 2:30 pm (EDT)

As patient- and family-centered care continues to gain national attention, join this webinar to learn how to turn these key concepts into outcomes.

Learn fundamental strategies for building infrastructure in your organization and how patient- and family-centered care can improve quality, safety, and the experience of care for your patients.

FEES

\$249 per call-in line

(A group may participate in the same room with you on this call-in line.)

\$199 for Pinwheel Sponsors

(Please call the Institute for details.)

REGISTER NOW! SPACE IS LIMITED

[\(CLICK HERE TO REGISTER!\)](#)

After your registration is confirmed, you will receive details about joining the webinar.

WHO SHOULD ATTEND

Health care professionals and clinicians who want to learn more about the basics of integrating patient- and family-centered care and building partnerships with patients and families; program coordinators charged with implementing patient- and family-centered initiatives; and patient and family leaders serving in an advisory role.

Participants will receive a General Certificate of Participation for 1.5 hours.

WEBINAR OBJECTIVES

- Define the core concepts of patient- and family-centered care;
- Discuss how patient- and family-centered care is operationalized in the policies, programs, design, care practices, and professional education within hospitals and primary and other ambulatory care settings; and
- Describe a variety of advisory roles for patients and families.

WEBINARS OFFERED BY THE INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE

FOR DATES AND DETAILS, GO TO:
IPFCC.ORG/CALENDAR.HTML

MAY 2011



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Collaborating with Youth and Families to Create Successful Transitions to Adult Health Care

JUNE 2011



Enhancing the Collaborative Process: Preparing, Supporting, and Mentoring Staff and Patient and Family Advisors to Advance Patient- and Family-Centered Care

Excellence and Innovation in Partnering with Patients and Families to Measure Outcomes of Patient- and Family-Centered Care

JULY 2011

Enhancing Patient- and Family-Centered Communication Skills at the Bedside and Beyond—From Principles to Practice

Applying Patient- and Family-Centered Practices in Ambulatory Care: Successful Approaches in Patient- and Family-Centered Medical Homes and Self-Management Support Initiatives

AUGUST 2011

Patient- and Family-Centered Approaches in Transitions from NICU/PICU

Creating Patient and Family Advisory Councils—Getting Started

OTHER WEBINAR TOPICS

Advanced Session: Sustaining and Enhancing Your Patient and Family Advisory Council

Applying Patient- and Family-Centered Concepts in Dealing with Challenging Situations with Patients and Families

Changing the View that Families are Visitors

Developing Patient- and Family-Centered Peer Support Programs

Engaging Patients, Families, and the Community as Partners in Patient Safety: Innovation and Best Practices

Integrating Patient- and Family-Centered Care in Staff Education: Best Practices and Curricula Design

Patient and Family Involvement in Change of Shift Report

Patient- and Family-Centered Care in Adult ICU's

The Road Less Traveled: Integrating Pediatric Palliative Care and Patient- and Family-Centered Care

WEBINAR FACULTY

Marie Abraham, Senior Policy and Program Specialist, Institute for Patient- and Family-Centered Care, provides consultation to hospitals and ambulatory care practices, assists with the development of resource materials, co-authors publications, and serves as a faculty member for Institute seminars. Prior to joining the Institute, she was a developmental specialist working with infants and young children and their families. Since 1998, she has served as a consultant to the Vermont Oxford Network which is dedicated to improving the quality and safety of newborn intensive care units.

Julie Moretz, Family Leader and Director, Special Projects, Institute for Patient- and Family-Centered Care, works on projects to develop partnerships among health care professionals, patients, and families. As the mother of a young son with complex congenital heart disease requiring a dozen heart surgeries, Julie partnered with her health care organization to develop a nationally-recognized patient- and family-centered care program.

A variety of resources and tools will be shared.

Visit www.ipfcc.org for more information or call 301-652-0281.