



Advanced Session Sustaining and Enhancing Your Patient and Family Advisory Council

Tuesday, March 6, 2012
1:00-2:30 pm (EST)

How do you take your existing advisory council to the next level? This webinar identifies strategies for sustaining success and momentum, and strategies to re-energize a council. Most councils are faced with barriers—learn effective ways to overcome them. Discuss how to engage senior administrators in partnering with patients and families.

FEES

\$249 per call-in line

(A group may participate in the same room with you on this call-in line.)

\$199 for Pinwheel Sponsors

(Please call the Institute for details.)

REGISTER NOW! SPACE IS LIMITED

[\(CLICK HERE TO REGISTER\)](#)

After your registration is confirmed, you will receive details about joining the webinar.

WHO SHOULD ATTEND

Health care administrators, hospital directors and program coordinators charged with implementing patient- and family-centered initiatives, and patient and family advisors who want to improve quality and safety.

Participants will receive a General Certificate of Participation for 1.5 hours.

WEBINAR OBJECTIVES

- Identify strategies for sustaining success and momentum;
- Identify strategies to re-energize a council; and
- Discuss common barriers and effective strategies for overcoming them.

WEBINARS OFFERED BY THE INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE

FOR DATES AND DETAILS, GO TO:
IPFCC.ORG/CALENDAR.HTML

MARCH 2012



Advanced Session: Sustaining and Enhancing Your Patient and Family Advisory Council

Collaborating with Youth and Families to Create Successful Transitions to Adult Health Care

Patient and Family Involvement in Change of Shift Report

APRIL 2012

Enhancing Patient- and Family-Centered Communication Skills at the Bedside and Beyond—From Principles to Practice

Excellence and Innovation in Partnering with Patients and Families to Measure Outcomes of Patient- and Family-Centered Care

UPCOMING WEBINARS

More topics to be announced...

MAY 2012

Engaging Patients, Families, and the Community as Partners in Patient Safety: Innovations and Best Practices

Applying Patient- and Family-Centered Concepts in Dealing with Challenging Situations with Patients and Families

JUNE 2012

Hospitals and Communities Advancing Patient- and Family-Centered Care: A Beginner's Guide

JULY 2012

Patient- and Family-Centered Approaches in Transitions from NICU/PICU

Applying Patient- and Family-Centered Concepts and Strategies to the Development of the Medical Home and the Management of Chronic Conditions

AUGUST 2012

Creating Patient and Family Advisory Councils—Getting Started

SEPTEMBER 2012



The SMART Discharge—An 'Always' Event

Go to ipfcc.org for registration information.

WEBINAR FACULTY

Marlene Fondrick, RN, BSN, MSN, brings experience as a clinician and an administrator in both maternity care and pediatrics. She was formerly the Vice President for Patient Care Services at Children's Hospital in St. Paul, Minnesota. She also served as a Vice President for the two merged Children's Hospitals in the Twin Cities. For many years, she was the staff liaison to a very successful family advisory council at Children's Hospital of St. Paul. For more than 15 years, Marlene has provided consultations for hospitals and ambulatory care organizations related to advisory councils.

Julie Moretz, Family Leader and Director, Special Projects, Institute for Patient- and Family-Centered Care, works on projects to develop partnerships among health care professionals, patients, and families. As the mother of a young son with complex congenital heart disease requiring a dozen heart surgeries, Julie partnered with her health care organization to develop a nationally-recognized patient- and family-centered care program.

A variety of resources and tools will be shared.

Visit www.ipfcc.org for more information or call 301-652-0281.

The Institute for Patient- and Family-Centered Care, a non-profit organization founded in 1992, provides essential leadership to advance the understanding and practice of patient- and family-centered care. By promoting collaborative, empowering relationships among patients, families, and health care professionals, the Institute facilitates patient- and family-centered change in all settings where individuals and families receive care and support.