



Changing the View That Families Are Visitors

Strategies that Support Family Presence in Newborn Intensive Care and Pediatric Settings

Tuesday, January 25, 2011

1:00 – 2:30 pm (EST)

Does your organization welcome families during medical rounds and nurse change of shift reports? This webinar identifies practical approaches for welcoming families 24/7 and the benefits of including families at all times. Also, learn to identify positive, proactive approaches for supporting physicians and staff who may be reluctant to support family presence.

FEES

\$249 per call-in line

(A group may participate in the same room with you on this call-in line.)

\$199 for Pinwheel Sponsors

(Please call the Institute for details.)

**REGISTER NOW!
SPACE IS LIMITED**

[CLICK HERE TO REGISTER!](#)

After your registration is confirmed, you will receive details about joining the webinar.

WHO SHOULD ATTEND

Physicians, nurses, NNPs, staff in newborn intensive care and pediatric intensive care settings as well as health care administrators, hospital directors and program coordinators charged with implementing patient- and family-centered initiatives, and patient and family members who want to improve quality and safety.

Participants will receive a General Certificate of Participation for 1.5 hours.

WEBINAR OBJECTIVES

- Identify practical approaches for welcoming families 24/7;
- Discuss benefits of welcoming families during medical rounds and nurse change of shift report; and
- Problem solve and identify positive, proactive approaches for supporting physicians and staff who may be reluctant to support family presence 24/7.

WEBINARS OFFERED BY THE INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE

FOR DATES AND DETAILS, GO TO:

WWW.IPFCC.ORG/CALENDAR.HTML

JANUARY 2011

Excellence and Innovation in Partnering with Patients and Families to Measure Outcomes of Patient- and Family-Centered Care

Patient- and Family-Centered Approaches in Transitions from NICU/PICU to Home



Changing the View that Families are Visitors-Strategies that Support Family Presence in Newborn Intensive Care and Pediatric Settings

FEBRUARY 2011

Engaging Patients, Families, and the Community as Partners in Patient Safety: Innovations and Best Practices

Patient and Family-Centered Care in Adult ICU's

Creating Patient and Family Advisory Councils—Getting Started

MARCH 2011

Integrating Patient- and Family-Centered Care in Staff Education: Best Practices and Curricula Design



Enhancing Patient- and Family-Centered Communication at the Bedside and Beyond—from Principles to Practice

Applying Patient- and Family-Centered Concepts in Dealing with Challenging Situations with Patients and Families

APRIL 2011

Applying Patient- and Family-Centered Practices in Ambulatory Care: Successful Approaches in Patient-Centered Medical Home and Self-Management Support Initiatives

Advanced Session: Sustaining and Enhancing Your Patient and Family Advisory Council

MAY 2011

Hospitals and Communities Advancing Patient- and Family-Centered Care: A Beginner's Guide

WEBINAR FACULTY

PRESENTER: Terry Griffin, RNC, MS, NNP, is an Advanced Practice Nurse at St. Alexius Medical Center in Hoffman Estates, IL. She has faculty positions at the Graduate College of Nursing at the University of Illinois at Chicago and the Institute for Patient- and Family-Centered Care. Her clinical experience is in the NICU, as a staff nurse, Clinical Nurse Specialist and most recently as a Neonatal Nurse Practitioner. Her area of interest is the relationship among staff, patients, and families. Terry has authored several publications on this topic.

DISCUSSANT: Julie Moretz, Family Leader and Director, Special Projects, Institute for Patient- and Family-Centered Care, works on projects to develop partnerships among health care professionals, patients, and families. As the mother of a young son with complex congenital heart disease requiring a dozen heart surgeries, Julie partnered with her health care organization to develop a nationally-recognized patient- and family-centered care program.

A variety of resources and tools will be shared.

Visit www.ipfcc.org for more information or call 301-652-0281.